

# Funding stability of public services

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**<u>1. Starting point</u>**: What was the main challenge, issue, problem to be addressed by the practice?

- » public service such as waste water management needs much money to be ensured
- » stable cash flow to fund investment an activities
- » reliable financial basis to support huge investments => pay back >70 years
- » low price for customer , households and industries



<u>2. Institutional setting</u>: What were the frame conditions for the practice that will be presented? (e.g. policy, legal regulation, instrument, reform approach, demand by people etc.; which actors/stakeholders were involved?)

- » legislative regulation on calculation basis, what is the defined service and how is a price build?
- » legislative regulation on land ownership -> name of the customer
- » clear and accountable "service to the customer" relation such as countable quantities
- » efficacious municipal service and administration such as public company





3. Approach: Which methods, tools or instruments have been developed and were applied to address the challenge?

- » establishment of an accounting system
- » valuation of the assets
- » calculating the price for the service
- » generating income for the public service



<u>4. Output</u>s: Which were the concrete tangible results, outcomes and/or impacts of the good practice and how do they ensure sustainability of the practice?

- » stable internal cash flow
- » financially secured investments -> reliable infrastructure and service contribution to public health
- » credit worthiness and capability to serve loans, secured an guaranteed salaries for employees etc.



5. Lessons: What are the main lessons learnt in the course of implementation of the good practice? Are there any open questions that need to be dealt with?

» service fee's are recognized as an instrument of solid public financial



<u>6. Transfer</u>: What are the necessary preconditions to transfer this practice to another place? What would be the first steps to take?

- » legislative or binding rules, regulations
- » strict division of responsibility within the municipal services
- » know how of organizational development i.e. how to define service value and how to account this to the customer



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#### **Basis of Calculation an Balancing**



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# Thank you for your attention!

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